



LaSalle General Hospital  
P.O. Box 2780  
Jena, Louisiana 71342  
Phone: 318-992-9200

Date:  
Patient Name:  
Visit Number:

## NOTICE OF PATIENT RIGHTS

---

Each patient of LaSalle General Hospital has the following rights:

- To be informed of their rights before receiving or discontinuing care.
- To have a family member or representative of choice and their primary physician notified of admission.
- To receive treatment and medical services without discrimination based on race, age, religion, national origin, sex, sexual preferences, handicap, diagnosis, ability to pay or source of payment.
- To be treated with consideration, respect, and recognition of their individuality, including privacy.
- To be informed of the names and roles of all individuals who are providing care through introduction and/or name tag.
- To obtain interpreter services, if needed.
- To participate in the development and implementation of his/her plan of care.
- To make informed decisions regarding his/her care.
- To be informed of his/her health status, being involved in care planning and treatment, and being able to request or refuse treatment, but not demand the provision of treatment or services deemed medically unnecessary or inappropriate.
- To be included in experimental research only with informed written consent to such participation or when a guardian provides such consent for an incompetent patient in accordance with appropriate laws and regulations. The patient may refuse to participate in experimental research, including the investigations of new drugs and medical devices.
- To be informed if LGH has authorized other healthcare and/or educational institutions to participate in the patient's treatment. The patient shall also have a right to know the identity and function of these institutions and may refuse to allow their participation in his/her treatment.
- To formulate advance directives and have LGH staff and practitioners who provide care comply with these directives.
- To be informed by the attending physician and other providers of healthcare services about any continuing healthcare requirements after his/her discharge from LGH. The patient shall also have the right to receive assistance from the physician and appropriate LGH staff in arranging for required follow-up care after discharge.
- To have his/her medical records, including all computerized medical information, kept confidential.

- To access information contained in his/her medical records within a reasonable time frame.
- To be free from physical restraints, drugs not medically necessary, and seclusion, used as a means of coercion, discipline, convenience, or retaliation by staff.
- To be free from all forms of abuse and harassment.
- To receive care in a safe setting.
- To examine and receive an explanation of the patient's bill regardless of source of payment and may receive, upon request, information relating to financial assistance available through the hospital.
- To be informed in writing about LGH's policies and procedures for initiation, review and resolution of patient complaints, including the address and telephone number of where complaints may be filed with the Bureau of Health Standards.
- To be informed of his/her responsibility to comply with hospital rules, cooperate in the patient's own treatment, provide a complete and accurate medical history, be respectful of other patients, staff, and property, and provide required information regarding payment of charges.
- To be transferred to another facility, except in emergencies, only with a full explanation of the reason for transfer, provisions for continuing care and acceptance by the receiving institution.
- To have one opportunity to designate an uncompensated caregiver for each inpatient or, if applicable, the patient's legal guardian, following the patient's inpatient admission into a hospital and prior to the patient's discharge, for provision of the patient's post hospital aftercare at the patient's residence.
- For patients who receive treatment for mental illness or developmental disability in addition to the rights listed herein, to have the rights provided in the Louisiana Mental Health Law.
- To express any concerns about the quality of care you received, by contacting administration at extension 2152.

It is the desire of LaSalle General Hospital Administration and Staff to address any complaint/grievance to the satisfaction of the patient as quickly as possible. Any grievance or complaint is viewed as an opportunity to improve the quality of patient care and satisfaction. We encourage you to use the extension number referenced above for complaints; however, if you choose you may notify the Bureau of Health Standards by phone or mail at the contact information listed below:

Bureau of Health Standards

P.O. Box 3767

Baton Rouge, Louisiana 70821-3767

Phone: 1-866-280-7737

Source: Medicare & Medicaid Programs: Section 482.13

Hospital Conditions of Participation: Patient's Rights

Hospital Licensing Standards (2/2024)

Revised 7/2026