

## **ATTACHMENT B**

### **Hospital Service District #2 of LaSalle Parish dba**

**LaSalle General Hospital/LaSalle General Hospital Swing Bed Program/  
LaSalle Family Medicine Clinic/LaSalle Home Health/LaSalle General Hospital Ambulance  
Service/LaSalle General Hospital Senior Behavioral Health Unit**

#### **NON DISCRIMINATION & ACCESSIBILITY STATEMENT DISCRIMINATION IS AGAINST THE LAW**

LaSalle General Hospital/LaSalle General Hospital Swing Bed Program/LaSalle Family Medicine Clinic/LaSalle Home Health/LaSalle General Hospital Ambulance Service/LaSalle General Hospital Senior Behavioral Health Unit complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. LaSalle General Hospital/LaSalle General Hospital Swing Bed Program/LaSalle Family Medicine Clinic/LaSalle Home Health/LaSalle General Hospital Ambulance Service/LaSalle General Hospital Senior Behavioral Health Unit does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex.

LaSalle General Hospital/LaSalle General Hospital Swing Bed Program/LaSalle Family Medicine Clinic/LaSalle Home Health/LaSalle General Hospital Ambulance Service/LaSalle General Hospital Senior Behavioral Health Unit:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, other formats)

- Provides free language services to people whose primary language is not English, such as:

- Qualified interpreters
- Information written in other languages

If you need these services, contact Lana Francis, Civil Rights Coordinator.

If you believe that LaSalle General Hospital/LaSalle General Hospital Swing Bed Program/LaSalle Family Medicine Clinic/LaSalle Home Health/LaSalle General Hospital

Ambulance Service/LaSalle General Hospital Senior Behavioral Health Unit has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Lana Francis, Chief Executive Officer, Civil Rights Coordinator, P.O. Box 2780, Jena, Louisiana 71342, (318)992-9200, TTY number (318)992-6259], Fax (318)992-9245, Email [lfrancis@lgh-jena.org](mailto:lfrancis@lgh-jena.org) You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, Lana Francis, Chief Executive Officer, Civil Rights Coordinator is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.